# July & August '24 Increment Release notes

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Version 1.0, marin.ladovic@bozic.io, 2024-09-11 14:23:05 +0000

## **Table of Contents**

System Wide
$\not \geq$ Completion of the SOC 2 audit
$ ightarrow$ Enhanced Notification for Endorsement Status from RMA $\dots$ 1
$ ightarrow$ Enhanced Notification System for Form Uploads $\dots 1$
↔ Extended Session Duration for Users
↔ Refactored My Account Page Layout
$ ightarrow$ Added Producer "Title" for Hybrid Signatures $\dots$ 4
LRP
$ ightarrow$ Reduced Spacing in LRP Price Report $\ldots$ 4
↔ Refactored Price Report Notifications for LRP Offers
↔ New "Copy" Option for Rejected Coverage Requests
☆ LRP Calendar
🔧 Improvements
DRP
↔ Updated DRP Basis Calculation Logic
終 Added Summary and Count to DRP Management Report
$ ightarrow$ Updated Calculation for "Estimated Revenue Floor" in DRP Pdf Reports $\dots \dots 8$
🖏 Improvements
LIA Mobile app for iOS

### System Wide

#### Completion of the SOC 2 audit

We are excited to announce that Bozic LLC has successfully completed a System and Organization Controls (SOC) 2 Type I audit performed by Sensiba LLP (Sensiba). Developed by the American Institute of Certified Public Accountants (AICPA), the SOC 2 information security audit provides a report on the examination of controls relevant to the trust services criteria categories covering security, availability, processing integrity, confidentiality, and privacy. A SOC 2 Type I report describes a service organization's systems and whether the design of specified controls meets the relevant trust services categories at a point in time. Bozic LLC's SOC 2 Type I report did not have any noted exceptions and was therefore issued a "clean" audit opinion from Sensiba.

## Enhanced Notification for Endorsement Status from RMA

@maja.pilipovic, @mislav.sirac, @marin.ladovic

We've improved our notification system to promptly inform users about the status of endorsements after they are sent to RMA. Email and SMS notifications are sent to all agents associated with an operation whenever an endorsement status is updated. If statuses for all endorsements are unowned, an email is still sent. The system continues to monitor the status of these endorsements and will send further notifications if the status changes before the next Sales Effective Date opens.

#### **Enhanced Notification System for Form Uploads**

@maja.pilipovic, @mislav.sirac, @filip.cogelja

We've added a notification system to alert agents if the upload of signed forms fails. Successful uploads will change the status to "Form sent to AIP" without sending a notification. If an upload fails after three attempts, an email and SMS notification will be sent, and the status will change to "Manually sent to AIP". No further upload attempts will be made after this notification.

Stagin	g Environment
I Signed SCE wasn't	submitted to AIP - Upload issue
to the AIP system. Please upload	9-20240731-2 has not been uploaded d the form manually and approve the RMA in the AIP system. LIA status can n is uploaded.
Producer Name: Operation Name: Phone: Email:	John Newman Newman Dairy LLC (612) 470-1355 john.newman.producer@gmail.com
Date/Time of Request: Sales Effective Date: State: Signer: Coverage Request Number:	8/1/2024 3:57 AM CT 7/31/2024 Wisconsin Emma Robertson FA-P100000480009-20240731- 2
Endorsement 1 of 1	

In the "Manually sent to AIP" status, users can manually change the status to "Form sent to AIP". This process applies to the online binding process, automatic uploads to AIP, and all insurance plans. The system retries the upload every two minutes.

surance plan	Operation name	Producer Signer	Agent Signer	Reviewed by Agent	Requested Form	DocuSign Sent	Signed by Producer	Signed by Agent	e-Signed submitted to AIP	Status			
LRP	Newman Dairy LLC	John Newman	Emma Robertson	٢	٢					Agent Approved Form	ø	0	Ê
LRP	Newman Dairy LLC	John Newman	Emma Robertson	0	•	•	•	0		Manually sent to AlP	1	0	t.
LRP	Newman Dairy LLC	John Newman	Emma Robertson	0	0	0	0	0		Signed	ø	0	il a

#### **Extended Session Duration for Users**

#### @luka.ferlez

We've extended session times to 1 hour for agents and producers. This change addresses concerns about frequent logouts and has been approved by the Compliance officer and FCS security representative.

#### ℅ Refactored My Account Page Layout

@maja.pilipovic, @luka.trdina, @marin.ladovic

We've reorganized and refactored the My Account page to display all preferences on one screen without scrolling. This update introduces a fresh design, while ensuring all existing conditions and rules remain unchanged.

T.

Choose Time Zone:	Default Operation:		
	to receive notifications?	DRP	LRP
Price Report Operation	1	BindingTest 0	Automated Testing
Price Report	By Email By Text Message (SMS) ▲ Frequency	Send Now Weekly (Wednesdays)	Choose an option $\Diamond$
Price Alerts	By Email By Text Message (SMS)		
nded Endorsements	By Email By Text Message (SMS)	0	

#### ℅ Added Producer "Title" for Hybrid Signatures

@maja.pilipovic, @mislav.sirac, @luka.trdina

We've implemented a Producer "Title" field to correctly complete hybrid signatures required by AIPs. This optional field is available when adding or editing a Producer account and is included in DocuSignatures. The title will also be incorporated into the signature text for the online binding process.

#### LRP

#### **Reduced Spacing in LRP Price Report**

@maja.pilipovic , @filip.cogelja

We've adjusted the spacing between coverage levels due to the changes in the new Reporting Year (RY). Now, when you receive an LRP price report, the PDF will be formatted to fit all content on a single page, with a link provided to access the report directly.

#### Refactored Price Report Notifications for LRP Offers

#### @maja.pilipovic, @mislav.sirac, @marin.ladovic

We've updated our price report notifications to reflect changes in LRP offers for the new RY 2025, ensuring they accurately represent available commodity offers. If prices are not available for all categories, the report will note "No New Prices - <EventName>" for each category. For price

differences, we will reference the last available sales effective date prior to any missing data.

In cases where no prices are available for any category, the email subject will read: "Your LRP Price Report - No New LRP Prices Released on <Day, Date>," and the corresponding text message will inform recipients that no new prices were released. This ensures clear communication regarding price availability and adjustments.

#### **New "Copy" Option for Rejected Coverage Requests**

#### @maja.pilipovic, @marin.ladovic

We've introduced a "Copy" option to expedite re-submitting coverage requests after an AIP rejection. This feature, represented by a "Copy" icon, is accessible from the coverage requests page and the Coverage Request page overview. Hovering over the icon displays "Copy Request."

When selected, a pop-up confirms whether to copy the request. If confirmed, the request is duplicated into a new coverage modal, allowing adjustments before resubmission. This streamlines the process of handling rejected requests, improving efficiency for users.

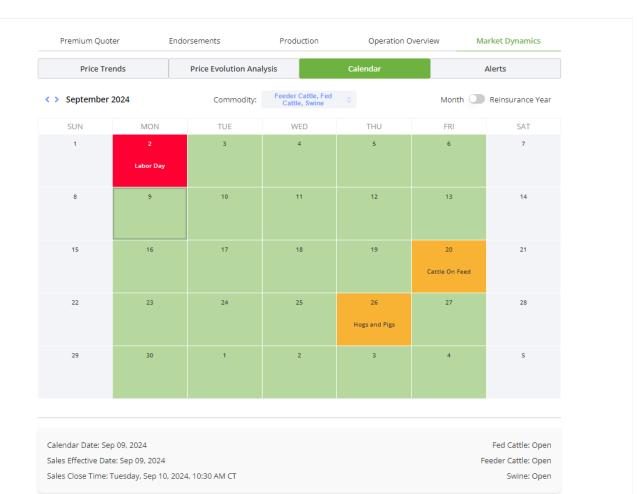
Type	Tags						Reset All
All types	+ No Type						Reset All
						@ \$ro	A O Scheed O Total
Active Endo	rsements	Coverage Requi	ests	AIP Sync			
							Refresh: 1255.54 PM D
Coverage Reque	5050						Merreset, 12:30:34 PM Q
Reference Number	Producer Signer	Agent Review	ed Reparted	i Docifige Signality		ed to Stat	
RH-482590536-20247	123-1 Producer-Board	Copy Reques	.t?		×	Care of	<b>/</b> 0 8 5
Re- 4827567576-2024	123-2 Producer Brain						
						Carner	
	123-1 Producer Born		ou want to cop	oy Coverage Request?		Cares Alg Rej	
RH-482590536-20240	123-3 Producer Boss 123-4 Producer Boss	Are you sure y	ou want to cop	by Coverage Request?	Confirm	No. 110	
RH-482590536-25240 RH-482590536-25240		Are you sure y	ou want to cor		Confirm	Ng Ng	
R++482590536-25240 R++482590536-25240 R++482590536-25240	829-4 Producer Brats	Are you sure y	ou want to cop	Cancel	Confirm	Ng Ng	
R++482590536-25240 R++482590536-25240 R++482590536-25240 R++482590536-25240	829-4 Producer Brats 829-5 Producer Brats	Are you sure y			Confirm	Ap to Ap to	
R+ 482590536-25240 R+ 482590536-25240 R+ 482590536-25240 R+ 482590536-25240 R+ 482590536-25240	1829-4 Producer Brain 1829-5 Producer Brain 1829-6 Producer Brain	Are you sure y		Cancel	Confirm		

#### 

@maja.pilipovic, @martina.bosnjak, @marin.ladovic, @luka.trdina

We've introduced a calendar under the Market Dynamics tab to help track days without sales for commodities. Users can choose to view the calendar by "Month" or "Reinsurance Year," with the month view as the default and the current date automatically selected. The calendar allows for multi-select filtering by commodity, defaulting to the preferences set in the user's operation settings.

The calendar displays days without offers color-coded: Green indicates sales are available for all commodities, orange shows sales are available for at least one commodity, and red signifies no sales are available for any commodity. This visual guide assists users in quickly identifying sales availability across different commodities.



Premium Quoter	Endorsements Produc	tion Operation Overview	Market Dynamics
Price Trends	Price Evolution Analysis	Calendar	Alerts
Reinsurance Year 2025	Commodity: Feede Cat	er Cattle, Fed $\diamond$	Month 🚺 Reinsurance Year
ral and CME Holidays and L	JSDA Report Dates		
Calendar Date	Commod	lities	Event
July			
Jul 4	Swine, Feeder Cat	tle, Fed Cattle	Independence Day
Jul 19	Fed Cattle, Fee	eder Cattle	Cattle On Feed
August			
Aug 23	Feeder Cattle,	Fed Cattle	Cattle On Feed
September			
Sep 2	Swine, Feeder Cat	tle, Fed Cattle	Labor Day
Sep 20	Feeder Cattle,	Fed Cattle	Cattle On Feed
Sep 26	Swin	e	Hogs and Pigs
October			
Oct 14	Swine, Feeder Cat	tle, Fed Cattle	Columbus Day
Oct 25	Fed Cattle, Fee	eder Cattle	Cattle On Feed
November			
Nov 11	Swine, Feeder Cat	tle, Fed Cattle	Veterans Day
Nov 22	Fed Cattle, Fee	eder Cattle	Cattle On Feed
Nov 28	Fed Cattle, Feeder	r Cattle, Swine	Thanksgiving Day
December			
Dec 20	Fed Cattle, Fee	eder Cattle	Cattle On Feed
Dec 23	Swin	e	Hogs and Pigs
Dec 25	Swine, Feeder Cat	tle, Fed Cattle	Christmas Day

#### Improvements

- 🐁 Fixed the issue with production group management under the LRP insurance plan on the Production page. Users can now see and manage all active and history production groups, with pagination added for more than 10 groups. Editing and deleting are available for both active and history groups. @marin.ladovic
- 🐁 Fixed the issue where the wrong message was sent upon unsubscribing from LRP SMS notifications. Now, when a user unsubscribes, the correct SMS message is sent: "You have been unsubscribed from receiving Crop Insurance notifications via SMS text message." @mislav.sirac

### DRP

#### ♦ Updated DRP Basis Calculation Logic

#### @maja.pilipovic, @filip.cogelja

We've updated the logic for calculating the DRP basis to ensure accuracy. If a value in the "Data" tab is SET for one month in a quarter, that value will be used for the corresponding month in all quarters. If no SET prices are available for that quarter, historical values from the previous three years will be used. For example, for an endorsement from Oct-Dec 2023, data from Oct-Dec 2022, Oct-Dec 2021, and Oct-Dec 2020 will be used. If historical data is missing for any period, it will be excluded. Only SET prices are included in these calculations, and projected prices are not considered.

## Added Summary and Count to DRP Management Report

@maja.pilipovic, @marin.ladovic

We've enhanced the DRP Management Report by adding a summary and count at the end of the table. The summary includes a total for the "Liability" column, which will now display in the last row and aggregate all displayed values, including those filtered. Additionally, a count of operations with at least one endorsement is now included in the "Name" column, also shown in the last row and reflecting only the currently displayed data. For example, if four operations are listed but only two have endorsements, the count will show 2.

## Weight Constant Strategy St

@maja.pilipovic, @martina.bosnjak, @marin.ladovic

We've updated the formula for calculating the "Estimated Revenue Floor" in the detailed PDF report for each Endorsement. The new formula now includes the Effective Producer Premium. The explanation text has also been updated to reflect this new formula, which is applied to both the detailed and summary sections of the PDF report.

### Improvements

• 🐁 Fixed the issue where expected yields in the Premium Quoter differed from the Price Report. Now, the expected yield per cow is consistent across the Price Report, Premium Quoter, and Market Dynamics / Price Reports for the same parameters.

## LIA Mobile app for iOS

#### @patrick.ruzman

We've introduced push notifications to the mobile app for various DRP and LRP events, as well as for meetings organized in LIA. Notifications are disabled by default, but users can enable and customize them, with at least one option required and no maximum limit.

10:45	
<b>N</b> \$	DRP Daily Prices Yesterday, 21:09 August 07, 2024 DRP quotes DRP quotes for August 07, 2024 are now available.
<b>N</b> \$	DRP Daily Prices Yesterday, 21:09 August 07, 2024 DRP quotes DRP quotes for August 07, 2024 are now available.
<b>N</b> 5	TIME SENSITIVE Dairy Market Update Call Call starts soon.
<b>N</b> \$	Dairy Market Update CallYesterday, 17:30Call starts in 30 minutes.
<b>N</b> \$	DRP Daily Prices Tue 21:24 August 06, 2024 DRP quotes DRP quotes for August 06, 2024 are now available.
<b>N</b> \$	DRP Daily Prices Tue 21:24 August 06, 2024 DRP quotes DRP quotes for August 06, 2024 are now available.
<b>, I</b> ,	DRP Daily Prices Fri 21:14 August 02, 2024 DRP quotes DRP quotes for August 02, 2024 are now available.
	DRP quotes for August 02, 2024 are now available.

Additionally, a new option under "My Account" allows users to opt-in to receive the LRP "Price Report" via SMS. This option is disabled by default and can be enabled by toggling the "By Text Message (SMS)" setting.

Bug fixes have also been addressed to improve overall functionality.